About upgrading your enterprise system

This guide describes how to upgrade the Kodak InSite Prepress Portal Enterprise software to version 9.2 or later.

The Prepress Portal Enterprise 9.2 upgrade is available for systems running Prepress Portal 9.1 or later on Windows 2012 R2. Customers that use earlier versions of Prepress Portal must upgrade to InSite 9.1.1 and be running on Microsoft Windows 2012 R2 before upgrading to version 9.2.

Prepress Portal 9.2 satellite servers require Kodak Prinergy Workflow or Prinergy Workflow Packaging Automation Expansion Pack 8.2 and later.

Important:

- If your system is not using the Prepress Portal 9.1 software, do not attempt this upgrade and contact your local Response Center representative for assistance.
- Your Enterprise system cannot be in a mixed environment. Before you begin the overall upgrade of your Enterprise system to version 9.2, all servers must be running Prepress Portal 9.1.1.
- If the installed Prinergy version used with InSite satellite servers is not 8.2 or later, upgrade the Prinergy servers before upgrading Prepress Portal Enterprise to version 9.2.
- If you need assistance to upgrade to Prepress Portal 9.2, contact your local Response Center representative.

The upgrade of the Prepress Portal Enterprise system includes multiple steps. The satellite servers must be upgraded first and all satellites must be upgraded in the same day and then remain off until the Main Enterprise server and any Standby server if it exists has been upgraded.

Note: It is imperative that the steps in this guide are carried out in the exact order as they appear.

Confirm that the installed version of your workflow software is compatible with Prepress Portal 9.2 (see the *Prepress Portal 9.2 Release Notes*). You may need to upgrade the workflow software before you upgrade the Prepress Portal software.

For more information, see the current *Prepress Portal Release Notes* and the *InSite Client Configuration Technical Bulletin* on Cloud Help, and the *Prepress Portal System Administration Guid*e on https://partnerplace.kodak.com/.

Time required

Allow sufficient time for the upgrade process.

The general installation of version 9.2 will take approximately 30-60 minutes per satellite server but each of those upgrades can be performed simultaneously. As for the Enterprise server and Standby server (if applicable), you need to allow up to 4 hours to complete the upgrade.

Important: Schedule downtime to encompass upgrade of all Satellite servers and Enterprise server and Standby server if it exists. During this time, there should be no access via the main Enterprise URL or by Satellite (Open Topology) URL.