Troubleshooting 1

- Reporting errors
- Checking that your client/server installed and connected software versions are the same
- A JTP is not working
- The submission channel can't find its attached process template
- Inaccessible files
- Where are my template palettes?
- Can't browse to a folder from a process template editor dialog box
- Output process fails with an invalid font error message
- Can't convert to gray when printing directly to the device