

Limitations

USB connection for qualified monitors

Qualified monitors cannot be connected to a keyboard USB port or to a self-powered USB hub. The monitor must be connected directly to a USB port on the computer.

Older Eizo monitors deprecated

As a result of a new Eizo SDK, older Eizo monitors(>10 years old) cannot be calibrated. The end user must use a qualified monitor.

Changing Mac computer user accounts is not qualified

Matchprint Virtual stores calibration information in the Mac computer user account. To avoid the possibility of needing to recalibrate the monitor prior to calibration expiry, disable fast user switching and create a user account for exclusive use by all users of Matchprint Virtual.

Parental controls on the Mac computer are not qualified

Matchprint Virtual stores calibration information on the system in addition to user account folders. To avoid permissions issues when storing this information, it is recommended that you use alternate methods to prevent access to the Internet and other applications on the Mac computer.

Calibration software other than Kodak Matchprint Virtual on the Mac computer is not qualified

If you install other calibration software on your Mac computer, there is the potential of conflicts when performing calibration and on creating and accessing the monitor profile.

The Firefox and Chrome browsers are not qualified

You can only use the Safari software for color approval workflow when you use InSite Prepress Portal or InSite Creative Workflow.

Full Screen mode does not allow the user to annotate the page

The Safari browser does not allow keyboard input due to security issues. To view existing annotations in full screen mode, in Smart Review Preferences window, select the **Allow annotation** check box.

The i1 Display 3 colorimeter is not qualified with UHD (Ultra-High-Definition) monitors

UHD (Ultra-High-Definition) monitors can only be calibrated using the i1 Pro 3 colorimeter.

USB connection for qualified measuring devices

Active USB Extension/Repeater cables are not qualified for use with the qualified measuring devices. Do not connect the measuring device to a keyboard USB port, or monitor. The measuring device must be connected directly to a USB port on the computer, or qualified USB Hub.

Safari uses significant amount of memory for high-definition monitors

Safari may show a warning message - *"This website is using significant memory. Closing it may improve the responsiveness of your Mac."* when you continuously open heavy-contents pages in Smart Review with a high-definition monitor. You may need to (repeatedly) close and re-launch Safari.

6K and 8K resolution monitors not tested

Matchprint Virtual has not been thoroughly tested with 6K and 8K resolution monitors. Kodak cannot guarantee functionality. You may try to lower the resolution of the monitor to 4K, but this is untested.

Certain Mac Apple Silicon and Intel systems not tested

Matchprint Virtual has not been thoroughly tested with the following systems:

- Apple Mac Pro (2019, Intel)
- Apple Mac mini M2 (regular)
- Apple Mac mini M4 Pro
- Apple Mac Studio M1 Ultra
- Apple Mac M2 Studio Max/Ultra
- Apple Mac M3 Ultra Studio
- Apple Mac M4 Max Studio
- Apple Mac Pro M2 Ultra

Kodak cannot guarantee functionality. Make sure you have the option to return the above Mac if you test these versions.