

Obtaining the software upgrade for the Standby Enterprise server

The InSite upgrade files are available from [Customer Portal](#) (If you are a registered user).

1. Log on to Customer Portal.
2. On Customer Portal home page, select **Service & Support > Prepress Software Downloads**.
3. In the **Filter by Product** area, select **Unified Workflow > Portal Products > INSITE Prepress Portal System > 11.5**.
4. Click the **InSite Prepress Portal 11.5 - Downloads** link.
5. Perform one of the following actions:

The server that is upgraded	Do this:
Satellite server	1. On the Downloads page, click the IPP 11.5 Installer link and download the InSite_11.5.0.##.zip file to the J:\InSiteStuff folder on your InSite satellite server.
Main Enterprise server	1. On the Downloads page, click the IPP 11.5 Installer link and download the InSite_11.5.0.##.zip file to the J:\InSiteStuff folder on your main enterprise server.
Standby Enterprise server	1. On the Downloads page, click the IPP 11.5 Installer link and download the InSite_11.5.0.##.zip file to the J:\InSiteStuff folder on your standby enterprise server.