

# Obtaining the software upgrade

The InSite upgrade files are available from [Customer Portal](#) (If you are a registered user).

1. Log on to Customer Portal.
2. On Customer Portal home page, select **Service & Support > Prepress Software Downloads**.
3. In the **Filter by Product** area, select **Unified Workflow > Portal Products > INSITE Prepress Portal System > 11.5**.
4. On the Downloads page, click the **IPP 11.5 Installer** link and download the InSite\_11.5.0.##.zip file to the J:\InSiteStuff folder on your InSite server.