

FAQs

What is the benefit of converting if I can convert on the fly when I am importing into Prinergy?

Converting on the fly is another option, but the import will be slowed down by the conversion process.

How do I know if the conversion was successful?

Check the log file. The template conversion messages will report successful outcomes.

Other than looking at the logfile, how can I tell if a template or job has been converted?

Open the .job file or the .tpl file in a text editor. You will see something like:

```
%%Creator: Preps 11.0.0 build number 394 Macintosh
```

If the Preps version says Preps 5.3, the file has not been converted through PTMU.

During a PTMU conversion I get a pop up window saying that the internal and external names of the template are different and do I want to convert?

They should be the same. By clicking **Yes**, you will change the internal name to the external name.

What will PTMU do?

It will:

- Convert static marks to internal SmartMarks.
- Verify the internal naming structure to make sure that the external and internal file names are the same and log any discrepancies.
- Check for missing mark files. For certain mark types, it will validate if there is a PDF equivalent for the EPS file defined. If not, it will log that discrepancy.
- Place templates that cannot complete the migration process into a quarantined folder.
- Generate a log file.

Can I convert .job files?

Yes. The .job files must be in the same Preps folder from which you are running the PTMU.

What is not converted?

The utility will not convert an EPS/PS file to a PDF file.

Can I still use Signature Select?

Yes

How can I tell if a mark in a template has been converted to a SmartMark?

When you open a converted template in Preps 11.x, the mark properties will show a SmartMark without a name. That is a key indicator that the template is from Preps 5 and has been converted through PTMU. If the mark is required to be used in any new work, you can use 'save as' on the converted mark in the template and save the mark to the marks folder as a resource that can be used in future.

I've converted my templates and marks following the recommended procedure. I'm seeing errors that weren't there before, now what?

Record the errors. Get screen captures if possible. Open a support call. The support team may ask you to collect a job, plus the template and marks used for that job, to help resolve the issue.

Will all marks work like they did before?

If you come across an issue where you are getting unexpected results, check Kodak Customer Portal for published articles that may offer more information. If you don't find information, open a support call.