

Processing control

Depending on how Prinergy Administrator is configured, customer approval status may affect whether you can run certain processes:

- You may not be able to refine pages that have **Approved** status.
- You may not be able to output using imposed proof process templates or final output process templates if any pages used in the surface or signature are set to **Rejected**.
- You may not be able to output using imposed proof process templates or the final output process templates unless all of the pages used in the surface or signature are set to **Approved** or **Approval Not Required**.

You can see the customer approval status in Workshop by:

- Getting information about the page
- Displaying columns to make the **Customer Approval** column appear in the **Pages** pane of either the **Pages** view or the **Signatures** view.

See Also

- [Displaying and hiding columns](#)
- [Getting information about jobs and elements](#)