

Factory templates

Factory templates provide a stable set of process templates that can be used when the Response Center is troubleshooting a case. For example, when the Response Center asks you to run your file through a specific factory process template, they will have an easier time troubleshooting your file. The factory template takes out the uncertainty that other features such as ColorConvert or Trap haven't been accidentally turned on and affect the outcome. Another advantage of factory templates is that they provide stable starting points for useful configurations. For example, you'll have a reasonable starting point for the settings of a contone PDF raster process template.

By default, the factory templates are visible only in the Process Template Editor. These templates do not appear in either the Job Manager window or the Start Process dialog box so as not to be inadvertently used in an incorrect manner.

To use a factory template as a regular process template, see [Saving factory templates](#).