

Qualified client workstations

Qualified client operating systems are listed in the table below.

Hardware or software components	Mac computer	Windows computer
Additional software	Corretto Java 8	Corretto Java 8
Free disk space	20 GB or more	20 GB or more
Memory	4 GB RAM or more	4 GB RAM or more
Monitor resolution	1280 x 1024 or higher	1280 x 1024 or higher
Network /protocol	100Base-T (minimum) 1000Base-T (optimum)	100Base-T (minimum) 1000Base-T (optimum)

Operating system	macOS Tahoe (26.x) macOS Sequoia (15.x) macOS Sonoma (14.x) *See Answer ID 76469 for Preps 11.0.1 required for Preps Sequoia support *See Answer ID 75660 for an issue related to Acrobat Plugins on Mac OS with Silicon chips *See Answer ID 75665 for Acrobat 64bit Plugins. Protected mode must be disabled. Allow some time to ensure all software works well in your specific environment, before rolling out on a larger scale. Please also see the ColorFlow, Preps, VPS+, Pandora and PLA Release notes for qualified client workstations and known limitations.	Microsoft Windows Pro 10* or 11 Microsoft Windows Enterprise 10* or 11 Microsoft Windows Server 2019 Standard Microsoft Windows Server 2022 Standard *Windows 10 Support and Compatibility with Prinergy 11.6 Standard support for Windows 10 from Microsoft ended in 2025, though customers may choose to purchase extended support directly from Microsoft. Windows 10 has been qualified as a client operating system for use with Prinergy 11.6. However, if issues arise that appear to be related to the operating system, Kodak recommends upgrading to Windows 11 for improved support and compatibility. Note: the following Windows OS are NOT qualified: Windows 10 IoT* Windows 11 IoT* Windows 11 IoT Enterprise *Workshop ONLY is qualified to run on the following configurations: 1. Microsoft Windows 10 IoT / Optiplex 7010 (Print Console workstation) 2. Microsoft Windows 11 IoT / Optiplex 7020 (Print Console workstation) • *Workflow recommendations with either IoT configuration listed above: ■ JDF Direct workflow instead of TIFF Output to PC hotfolder ■ Default rotation 90 and mirror around drum ■ Other workflow software (VPS+, PREPS, etc.) are not qualified to run in this configuration.
Processor speed	Intel Mac 2.5 GHz or faster	Intel Core 2 processor or faster

It is not economically possible for Kodak to individually test every processor model, subtype, or operating system, whether from Apple® or Windows®, Intel®, or AMD. We use current development hardware and software to build and test the Prinergy suite of software. We trust the millions of dollars of compatibility testing performed by the chip manufacturers and operating system vendors to ensure that Prinergy will perform correctly on all systems.

Notes:

- It is your responsibility to acquire and install the number of Adobe Acrobat licenses needed for client workstations. Install the Acrobat software on each Mac or Windows workstation before installing the Kodak plug-ins or the Prinergy Client, to ensure that the Kodak plug-ins for Adobe Acrobat software can be copied into the correct folder during the installation process. If you have installed Acrobat on a client computer but the Workshop installer does not detect it, Acrobat may not be properly installed. Reinstall Acrobat and then restart the installer.
- Your client computer must be connected to the Prinergy server, and you must be able to access the WkspInstall share folder on the server.
- On Mac OS client computers, you must know the Administrator account name and password.
- The proxy setting for Java should allow access to the Prinergy server, because Workshop is using the proxy settings when determining how to access the Prinergy server. If java proxy settings is set to **Use browser settings**, the browser proxy settings should allow access to the Prinergy server.