

Qualified servers and workstations

Prinerger servers and workstations must meet specific hardware and software requirements to be qualified with this version of Prinerger.

Read the following topics closely and ensure that your system and any connected or integrated components meet or exceed these requirements prior to upgrading. If you have any questions, contact your local Response Center.

Effective **June 1st, 2026**, Kodak will discontinue all hardware sales related to the Software business due to vendor constraints.

Moving forward, Kodak will provide service and support for **VOE (Virtual Operating Environment) configurations ONLY**. This means all new installations of our Workflow Software will not be installed natively on the server hardware itself.

Customers should leverage regional hardware providers to purchase any WINDOWS Server that meets the specifications outlined in the VOE Planning Guide (Knowledge Article 12807).

Customer-purchased hardware must comply with the following requirements that are outlined in the VOE Planning Guide (Knowledge Article 12807).

- Host hardware requirements
- Host hypervisor requirements
- VM requirements

While customers must purchase servers separately, guidelines and materials are available to support the buying needs of Kodak customers and optimize performance.

During the transition, please contact local Kodak Workflow Sales support for questions about server configurations or the VOE Planning Guide.

Qualified servers*

Prinerger Workflow 11.6 requires Microsoft Windows Server 2019 Standard, or Windows Server 2022 Standard on one of the following Dell platforms:

Windows 2019 Standard or Windows 2022 Standard

Generation 15/16 Premium and High-Performance Servers • Dell PE T550/R550 • Dell PE T560 • DELL PE R760XS	Generation 15/16 Performance Plus Servers • Dell PE T350 • Dell PE T360
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Qualified as primary server, EPM+, secondary server, and render station. Note, High-Performance servers have a faster CPU and SSD system disks.	Qualified as primary server, EPM+, secondary server, and render station.
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*** While older generations of DELL servers under warranty should function with PRINERGY 11.6, they have not been officially tested and cannot guarantee to deliver optimal performance.**

Virtual Environments:

Prinergy is qualified on the following virtual platforms:

NOTE: Intel and AMD CPUs are qualified in Kodak Virtual Operating Environment installations (VMWare and Hyper-V)

VMWare Vsphere:	Notes
6.7 and below	Prinergy is tested and will function on vSphere 6.x if it is already installed and running. However, VMWare has terminated support for this and all previous version as of November 15th, 2023. Note: Prinergy 11 and higher images cannot be deployed on vSphere ESXi 6.x.
7.0 and up	Qualified. VMWare vSphere/ESXi 7.x and 8.x are required in order to continue to receive support from VMWare.

Hyper-V:	Notes
2016	Qualified *Per Microsoft, Windows 2022 VMs are not qualified on Server 2016
2019	Qualified
2022	Qualified
2025	Qualified *Per Microsoft, Windows 2016 VMs are not qualified for Server 2025

Important: For VOE (Virtual Operating Environment), Kodak does not provide the license for Microsoft operating system. The licenses can be purchased through a Microsoft reseller of your choice.

Memory requirements

Prinergy primary servers and Hot Standby servers require a minimum of 16 GB RAM. Prinergy secondary servers and render stations require a minimum of 12 GB RAM. More may be required based on your sites configuration.

Storage requirements

Prinergy Workflow 11.6 requires system drives with a minimum of 150 GB storage space (with at least 10 GB free space) on primary servers and system drives with a minimum of 100 GB storage space (with at least 10 GB free space) on secondary servers and render stations. Note that this is the *absolute minimum* required for operation. You will almost certainly need more storage space available for jobs and user data.

Hot Standby (EPM) servers

Prinergy Workflow 11.6 supports Carbonite Double-Take software 8.4 under Windows 2019 (8.5 is the officially qualified version). Windows 2022 requires Double-take 8.5 (Windows 2019 also supports 8.5). Double-Take upgrades are performed by a Kodak engineer during the operating system upgrade.