

Upgrading

Kodak is continuously working to improve the performance and security of its software products, and occasionally uses installation software to make important changes available to customers as updates or upgrades. If these conditions describe your system:

- You have a currently installed PRINERGY Workflow version
- The PRINERGY Workflow software will remain on its current platform (combination of operating system and hardware/virtual machine)
- You want to apply the changes available from the update or upgrade to your current PRINERGY Workflow system

it is your responsibility as end user/customer system administrator to install the update or upgrade software (for details, see the terms and conditions you accepted when installing your current system). If you require assistance installing the update or upgrade—or if you wish to upgrade your PRINERGY Workflow system's platform—contact your service representative.

If your Prinergy software is at a version earlier than 8.2 or you wish to upgrade your Prinergy system's operating system to Windows Server 2019, contact your Kodak sales or service representative to schedule an upgrade service. This is due to Prinergy 8.2 and earlier and Prinergy 11.5 sharing no common platform operating system, necessitating a rehost process to upgrade to Prinergy 11.5 on either Windows Server 2019 or Windows Server 2022.

- Prinergy 7.5 through 8.2 supports Windows Server 2008 R2 and Windows Server 2012 R2
- Prinergy 8.3 and 8.4 support Windows Server 2012 R2 and Windows Server 2016
- Prinergy 10.0 supports Windows Server 2016 and Windows Server 2019
- Prinergy 11.0 supports Windows Server 2019 and Windows Server 2022
- Prinergy 11.5 supports Windows Server 2019 and Windows Server 2022

If you are upgrading from Prinergy 7.0.1 or earlier, then two migrations of your Oracle database will be required. First, to go from the Oracle 11 integrated with the earlier version of Prinergy to Oracle 12.1 integrated with Prinergy 7.5 up to 8.2, and then to the Oracle 12.2 integrated with Prinergy 8.4. Oracle 19 is integrated with Prinergy 11.5, but allows for an in-place upgrade of 12.2, rather than requiring the Prinergy database to be exported and reimported during upgrade.

To upgrade to Prinergy Workflow 11.5 from version 8.3 or later on Windows Server 2022 without upgrading your operating system, follow the procedures in the *Prinergy Workflow 11.5 Upgrade Guide*.

Important: If you are upgrading to Prinergy Workflow 11.5 from a Prinergy version earlier than 8.3, read the ColorFlow update issue below and perform the following actions:

ColorFlow update issue: the ColorFlow database has been restructured to improve performance. The Prinergy 11.5 updater will migrate your existing ColorFlow database to the new structure, but in some cases may fail to upgrade due to legacy data format issues. Even if you are not an active ColorFlow user, you may be affected by these data format issues.

- **If you are a ColorFlow user:** contact your local Customer Engagement Center so they can determine if they need to run a remote Precheck to validate your ColorFlow database, before giving you the go-ahead to proceed with the upgrade. If any additional ColorFlow

database maintenance is required, it will be performed before you are given the all-clear to upgrade.

- **If you are not a ColorFlow user:** perform the following file maintenance before running the Prinergy 11.5 updater; stop Prinergy, browse to C:\Program Files (x86) \Kodak\ColorFlowServer\ColorStore and rename the colorstore folder (all lower case) in this directory to colorstore_backup. Then proceed to run the Prinergy 11.5 updater.

RBA update issue: RBA can no longer use automation@prinergy.com address to send emails. The prinergy.com domain is owned by Kodak and should not be used to send emails by any company other than Kodak. Starting with Prinergy 9 if automation@prinergy.com is still configured as the From email address used by RBA to send emails, it will be automatically switched to prinergy.automation@yourcompany.com. After upgrading the address should be changed to one in your company domain. To change the From address go to Prinergy Administrator > Tools > Configure RBA > Email Action and edit the 'From' Parameter Default value. Note that this will only be applied to new Email actions. Any existing rule sets that use Email actions would need to be manually updated to the new From address.