

Kodak Professional Services for RBA

This topic Outlines the terms of Kodak Professional Services support for RBA.

SD-1011 US&C PSG - Rules Based Automation - Implementation Services

Kodak Professional Services assists you to design and create rule sets that work effectively in your production workflow.

Price

- Quote on request
- Minimum charge (2-days on-site + 30 days support).

Description

Kodak Professional Services group provides Rules Based Automation (RBA) implementation services to enhance your existing Prinergy Workflow.

Professional Services group will assist in the definition and implementation of rules using our standard Prinergy RBA functionality and provide your team the knowledge to be self sufficient in the future.

The service includes:

- Pre-site concall: RBA functional overview, discuss automation requirements.
- Onsite: 2-days of on-site services to implement and test rules automation.
- Support: 30-days Remote / Phone support

This service requires a signed 'Statement of Work' detailing the project requirements and deliverables. Contact Kodak Sales for assistance.

This is a "post installation" service and assumes the customer is already using Prinergy in a production environment.

Based on project requirements, additional on-site days (same visit) may be purchased at a nominated price per day.

Limitations

This service does not include Custom "Visual Basic" Rule development, which can be provided as a separate project. (Custom quote).

Support (per month)

13x5