

Obtaining the upgrade tools and files

Copy the upgrade tools and files to each server before you start the upgrade.

The Prinerger Update tools and files are available on the Kodak Customer Portal at customer.kodak.com.

Make sure you have the installation files as well as the Oracle upgrade files.

Tip: Visit the Kodak services and support portal regularly for new and revised Prinerger documentation and downloads. If you are not yet a registered user, you can register online at customer.kodak.com.

1. On a local drive with at least 10 GB of free space, create a folder called Updates.
The Data drive (typically drive J) usually has adequate space. If the Data drive does not have enough space, or a Data drive does not exist on the server, you can use the System drive (typically drive C).
2. Download the installation files from the Kodak services and support portal to the Updates folder. The files include:
 - PreCheck.exe
Note: Unzip the PreCheck tool ZIP file to access the two files: PreCheck.exe and PreCheck.py.
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 - The Prinerger upgrade .exe file (for example, Prinerger_9.0.0.BLD123.exe)
 - The Prinerger upgrade ZIP file (for example, Prinerger_9.0.0.BLD123_part2.zip) which needs to remain zipped and in the same location as the .exe file
 - The Oracle 19 installer folder named Oracle_19.0.0_x64 which contains two folders: OracleClient_19.0.0.0_x32 and OracleServer_19.0.0.0_x64
Note: The downloaded Oracle ZIP file must be unzipped to provide the Prinerger installer access to the Oracle install files.
3. Repeat steps 1 and 2 for each server in your system.
Important: When upgrading a secondary server, upgrade the primary server first. This is particularly important for a secondary server configured as a Hot Standby (EPM+) failover server.
Ensure that you copy the installer files to each server. Do not copy them to the primary server and then map a drive from each secondary server to connect to the shared folder. If you do this, and the primary is restarted or disconnected during the upgrade of a secondary, the upgrade will fail.