

Prerequisites

Before beginning the upgrade, ensure that your system meets the requirements.

Do not attempt the upgrade if your system does not meet *all* of the following requirements:

- Your current Prinerger version is 7.5.0 or later.
- If upgrading from 7.0.1 or earlier, you have your Prinerger software-based License ID (used for retrieving your new license during the upgrade installation).
 - Note: If you are upgrading from Prinerger 7.0.1 or earlier, then two migrations of your Oracle database will be required. First, to go from the Oracle 11 integrated with the earlier version of Prinerger to Oracle 12.1 integrated with Prinerger 7.5 up to 8.2, and then to the Oracle 12.2 integrated with Prinerger 8.4. Oracle 19 is integrated with Prinerger 10.0, but allows for an in-place upgrade of 12.2, rather than requiring the Prinerger database to be exported and reimported during upgrade.
- Your operating system is Windows 2019 or 2022.
- The system has been backed up within the last 24 hours; or, for virtualized systems, you have made a VM snapshot of the system within the last 24 hours.
- You are able to allow sufficient down time for the upgrade.
- Your setting for **Language for non-Unicode programs** in **Region and Language** > **Administrative** tab is set to **English (United States)**.
- No rule sets are stored in the system group folders Prinerger System, Sample Rule Sets, and OPS Sample Rule Sets. The upgrade overwrites these folders.
- The system has sufficient free disk space on the System and Data drives. Use the Preinstallation Check (Precheck) tool to check for disk space requirements. The new Prinerger Workflow installer also checks if sufficient disk space is available before beginning the upgrade.
- No external USB drives (including Kodak service drives) or additional internal drives are connected to the server during the installation. Having additional drives connected to the server may affect the installation of Prinerger's Oracle 12.2 database. The only drives that should be configured on the server before the upgrade starts are C and J.