

Updating Prinerger software

When an update is available for your Prinerger software, download it from the Kodak Customer Community portal and install it.

1. Log on to Kodak Customer Community at [Kodak Customer Community](#), select **Self-Support** > **Downloads**, select **Prinerger**, and click **OK**.
Note: Visit the Kodak Customer Community portal regularly for Prinerger downloads and documentation. If you are not yet a registered user of the Kodak Customer Community portal, you can register online at [Kodak Customer Community](#).
2. On the Downloads page, locate and download the update that applies to the software version that is installed on the server you want to update.
3. Create a folder on the root of J: drive called PrinergerUpdate (no space) and copy the Prinerger.exe, Prinerger.zip and Oracle.zip (if required) to this folder.
 - a. Do not extract the Prinerger.zip file
 - b. Extract the Oracle installer from the ZIP file but *do not* run any of the files from the Oracle folders.
4. Copy the download files to the Temp folder on each secondary server and render station that you want to update.
Note: You must update Prinerger on the primary server before updating the secondary servers and render stations.
5. Stop Prinerger on the primary server.
6. Stop Prinerger on all the secondary servers and render stations.
7. In the Temp folder on the primary server, double-click the installer.
8. In the installer, follow the prompts.
When the installation is complete, a Success screen appears.
9. Click **Exit**.
10. Repeat Steps 7 to 9 on each secondary server and render station that you want to update.
11. After all the servers are successfully updated, start Prinerger on the primary server.
12. Start Prinerger on the secondary servers and render stations.
13. On each client computer, start the Prinerger Workshop client software. In the Login dialog box, type the name of the primary server and click **Login**. If the Synchronize Workshop message appears, click **Yes**.
Note: Some updates do not affect Workshop, so the Synchronize Workshop message may not appear.