

Freeing disk space

If the system reports that the amount of disk space is below the threshold, try to free some disk space on the system.

1. Remove obsolete snapshot information. A snapshot can be considered obsolete if the system has been running successfully on the current software version for several weeks and there are no chances of the system being rolled back.
The snapshot information can be found in the `PrinergySnapshotInformation` folder that is normally located on drive **C** or the drive you specified during your upgrade. You can delete the entire folder.
2. Compress the database.
3. Archive and purge completed jobs.
4. If there is a `memory.dmp` file in the `Winnt` folder, delete that file.
5. If there is a `user.dmp` file in the `\Documents and Settings\All Users\Documents\DrWatson` folder, delete that file.

If these steps do not free up enough disk space, contact your service representative.

See also

[Compressing the database](#)