

Putting a Prinergy server in the customer's active directory domain

1. Ask the customer's IT department or an IT consultant to add an Araxi user to the domain.
If the customer needs assistance, follow these steps:
 - a. On a domain controller, log on as a domain administrator.
 - b. Select **Start > Programs > Administrative Tools > Active Directory Users and Computers**.
 - c. On the **Tree** tab, expand the domain node.
 - d. Select the folder that contains the Araxi service account.
The default account name is Araxi and the default folder path is Users\Araxi.
 - e. If you are recreating the Araxi service user account, right-click the old Araxi service account, select **Delete**, and click **Yes**.
 - f. Right-click the folder where you want to store the new Araxi service account, select **New > User**, and follow the prompts. Clear the **User must change password at next logon** check box.
2. Add the Prinergy server to the domain by performing the following steps:
 - a. Log on to the Prinergy server as Administrator.
 - b. On the server desktop, right-click **My Computer**, and select **Properties**.
(Windows Server 2008 only) Click **Change Settings** in the lower right of the Control Panel\System window.
 - c. On the **Computer Name** tab, click **Change**.
Important: In the Computer Name Changes dialog box, do not change the computer name, because there are many references to the server name.
 - d. In the **Member of** area, select **Domain**.
 - e. Type the domain name, and click **OK**.
 - f. In the Domain Username and Password dialog box, type the name and password of an account that has permission to join the domain, and click **OK**.
You may need to contact the network administrator to obtain the name and password.
3. Restart the Prinergy server.
4. Log on to the Prinergy server using the domain user name and password.
5. Add the domain Araxi service account to the local **Admin** group.
6. Log off of the server.
7. Log on to the Prinergy primary server as Administrator, and select **Start > Settings > Control Panel > Administrative Tools > Services**.
The Services window appears. You can now set logon rights for the Prinergy service accounts.
Important: You must make the same changes to the service accounts on all servers in the Prinergy system that use a Windows Server operating system.
8. In the Services window, perform the following steps to set logon rights for the Prinergy Araxi service account:
 - a. In the right pane, right-click **Araxi**, and select **Properties**.
 - b. On the **Log On** tab, select **This account**, and type the full account name, including the domain prefix—for example, Prinergy\Araxi (where Prinergy is the domain and Araxi is the account name).
 - c. In the **Password** and **Confirm Password** boxes, type the password of the Araxi service user account, and click **OK**.

9. In the Services window, perform the following steps to set logon rights for the Prinergy backup service account:
 - a. In the right pane, if you use Prinergy Configuration Backup, right-click **AraxiSystemBackup**, and select **Properties**; if you use Prinergy Online Backup, right-click **AraxiBackupManager**, and select **Properties**.
 - b. On the **Log On** tab, select **This account**, and type the full account name, including the domain prefix—for example, Prinergy\Araxi.
 - c. In the **Password** and **Confirm Password** boxes, type the password of the Araxi service user account, and click **OK**.
10. If your Prinergy system uses EPM or EPM+, in the Services window, perform the following steps to set logon rights for the Araxifilereplicator service account:
 - a. In the right pane, right-click **Araxifilereplicator**, and select **Properties**.
 - b. On the **Log On** tab, select **This account**, and type the full account name, including the domain prefix—for example, Prinergy\Araxi.
 - c. In the **Password** and **Confirm Password** boxes, type the password of the Araxi service user account, and click **OK**.
11. Enable the user rights for the domain Araxi service account by performing the following steps:
 - a. On the Prinergy server, select **Start > Programs > Administrative Tools > Local Security Policy**.
 - b. On the **Tree** tab, expand **Local Policies**, and click **User Rights Assignment**. A list of user rights appears in the right pane.
 - c. In the right pane, right-click **Act as part of the operating system**, and select **Security** or **Properties**.
 - d. Click **Add** or **Add User or Group**. In the **Name** list, select the domain Araxi service account, click **Add**, and click **OK**.
The Local Security Policy Setting dialog box appears, showing the Araxi service account in the **Assigned To** box.
 - e. In the right pane, right-click **Log on as a service**, and select **Security** or **Properties**.
 - f. Click **Add** or **Add User or Group**. In the **Name** list, select the domain Araxi service account, click **Add**, and click **OK**.
The Local Security Policy Setting dialog box appears, showing the Araxi service account in the **Assigned To** box.
 - g. Click **OK**.
If you are unable to assign either of these rights to the domain Araxi service account, or the rights are not available the next day, the domain security policy may be overriding the local computer security settings.

If this occurs, have the customer's IT department give the domain Araxi user the appropriate domain policing user rights:

- i. On the domain controller, open the Group Policy Object Editor, and select **Computer Configuration > Windows Settings > Security Settings > Local Policies > User Rights Assignment**.
You can also open this dialog box by selecting **Administrative Tools > Domain Security Policy > Security Settings > User Rights Assignment**.
- ii. Assign the appropriate rights.

- iii. On the local computer, open a command-prompt window, and type `gpupdate`. This forces the new domain security policy to update on the local computer.