

Entering a license key

Add a new license to start using the feature that you purchased.

New licenses can be added while Prinerger is running, but new options may not be available until the Prinerger server is restarted.

There are two options to add licenses to your Prinerger system:

- **Retrieve**—used to load the base license as well as any unexpired trial licenses when the Prinerger server has access to the Internet, ports 80 and 443 (Enable SSL connections with port 443) are open for TCP/UDP and can reach <https://plas.kodak.com/webservicesite/soap/CustomLicenseWebService.asmx>.
- **Load License Key from file**—if TCP/UDP port 443 are 80 are not open, you will need to allow Prinerger access through it, or use this option. If Prinerger cannot reach the server for automatic license retrieval it will provide you with the opportunity to save an XML license request file. You can then transfer this request file to a system that has internet access, submit it to PLAS, receive an XML license response file, and then transfer this file to your Prinerger server. Then, use the **Load License Key from file** option to add the license to the Prinerger server.

For both the **Retrieve** or **Load License Key from file** options, use the following procedure:

1. On the primary Prinerger server, in Prinerger Administrator, from the **License** menu, select **Manage License Key**.
2. Click the **Add License Key** button.
The Add License Key dialog box appears.
3. Verify that your correct License ID is displayed in the **License ID** box.
Your License ID is the same as your Prinerger Workflow serial number which takes the form YCxxxxx or YCxxxxx-xx. If you do not know your Prinerger Workflow serial number and you have a Kodak Customer Community account you can look it up by performing the following actions:
Note: If you do not have a Kodak Customer Community account but do have a support plan that entitles you to the Prinerger upgrade, register at <https://customer.kodak.com>, and then perform the following actions.
 - a. Log on to Kodak Customer Community at <https://customer.kodak.com>.
 - b. Navigate to **Product Licensing Activation System (PLAS) > View registered products**.
 - c. Select your site. A list of registered products appears, including the serial number for your Prinerger Workflow system (in the form YCxxxxx or YCxxxxx-xx).
4. Verify that your correct Kodak Customer Community username is displayed in the Kodak Customer Community box.
Note: If required, you can create a new Kodak Customer Community account or change the one you are using, by clicking the **New User Request** on the **Kodak Customer Community** homepage.
5. Select the **License Key** option.
6. Click **Retrieve License**.
7. Perform one of the following actions:
 - If your Prinerger server is able to communicate directly with PLAS, then your license (s) will be retrieved and you can now start your system. Proceed with step 17.

- If your Prinergy server is behind a firewall or otherwise unable to communicate directly with PLAS, proceed with step 8.
8. If Prinergy cannot reach the server for automatic license retrieval it will provide you with the opportunity to save an XML license request file. Save the XML license request file and transfer it to a system that has internet access.
 9. In a web browser, go to: <https://customer.kodak.com> and use the tools on that page to upload the XML file.
 10. On the web page, click **Browse** in Microsoft Internet Explorer, or **Choose File** in Google Chrome.
 11. In the browser that opens, navigate to the location of your XML license request file, select it and click **Open**.
 12. To submit your license request file, on the web page, click **Upload file**.
An XML license response file is created.
 13. Save the XML license response file and transfer it to your Prinergy primary server.
 14. In Prinergy Administrator, in the Add License Key dialog box, select the **Load License key from file (main/trial)** option.
 15. Click **Browse** and navigate to your XML response file.
 16. Click **Read File**.
 17. After the license appears in the **License Key** box, click **Apply**.
 18. Your Prinergy system is now licensed. Close the License Management windows and start Prinergy to begin using your licensed options.

With some licensed features, you must [manually enable the license](#) before the feature can be used, even though the feature may be listed in the Prinergy Licensed Information dialog box. After you enter all licenses, save a copy of the license information and keep it in a safe place. If a license is accidentally removed, you will need this information.