

Lists

You can create lists to group and organize your layout tickets. The left side of the window shows all the lists currently in the system. You can also choose which list will be the default view when you first open the PLA Client and select the **Status** tab. You can customize lists to easily track your layout tickets.

The All Layouts list

The **All Layouts** list shows all of the layout tickets created in the PLA software. The **All Layouts** list is always the top list.

Layout tickets created in PLA are automatically added to this list. Layout tickets that are deleted in PLA are automatically removed from all lists that included those layouts.

You cannot change, rename, or delete the **All Layouts** list.

Standard lists

A standard list displays the layout tickets that you manually add to the list. You can add or delete layout tickets in a standard list.

If a layout ticket is deleted in PLA, it is removed from all lists. Therefore, the number of layout tickets in a standard list can decrease dynamically, but the number does not increase dynamically.

Smart lists

A smart list displays layout tickets that match the rules that are set up for that smart list. Because smart lists use rules to define which layout tickets to display, you cannot manually add or delete layouts. You must change the rules to change which layouts are displayed.

Layout tickets are automatically added to a smart list when they match its rules, and are automatically removed from a smart list when they no longer match its rules.

For example, to see only those layout tickets that need attention, you can define a smart list to show the layout tickets that have an error status. The number of layout tickets in the list changes as you resolve the errors.

You can define multiple rules for a smart list. For example, you can create a smart list to display layout tickets that have an error or failed status for a specific customer.