

Version 11.5

Known Limitations

PLA Client does not launch, the Client Configuration tab is missing or unable to save Preferences (PLA-4881)

When Prinergy is running on Windows Server 2012 or 2016 with RSS enabled, PLA is not able to retrieve the license information from Prinergy. It is also possible after restarting the Prinergy server, the Prinergy Floating License Manager is not yet running. To resolve, find the `DefaultUser.properties` file in the `LayoutAutomation\server\WEB-INF\classes` folder on your Prinergy server. Open the file in a text editor and add a preference named `LicenseServer=<IP Address of the Prinergy Server>` substituting the actual IP address. For example, `LicenseServer=192.168.0.190`

- For more information, see [KODAK Customer Portal](#), Knowledge Base Article KA24143.