

Kodak Remote Support System

The Kodak Remote Support System (RSS) is an infrastructure for connecting to and supporting Kodak customers' equipment. RSS provides connectivity management, diagnostic tools, per-site equipment information, automated support tasks, and basic support management features. Kodak has used RSS to provide remote support since 2000. As technologies and Kodak products evolve, the RSS adapts to meet these changing needs.

For more information on configuring RSS with Prinergy Cloud and Managed Services deployments, please refer to [Kodak Remote Support System: RSS VPN](#) in the Prinergy Cloud documentation.