Supported client workstations

Supported client operating systems are listed in the table below.

Hardware or software components	Mac computer	Windows computer
Additional software	Oracle Java 1.8	Java 1.8
Free disk space	20 GB or more	20 GB or more
Memory	4 GB RAM or more	4 GB RAM or more
Monitor resolution	1280 x 1024 or higher	1280 x 1024 or higher
Network /protocol	100Base-T (minimum) 1000Base-T (optimum)	100Base-T (minimum) 1000Base-T (optimum)
Operating system	macOS Ventura (13.x) Intel and M1 or M2 chips macOS Monterey (12.x) Intel and M1 or M2 chips macOS Big Sur (11.x) Intel and M1 chips macOS Catalina (10.15) - Oct 1, 2023 No longer supported macOS Mojave (10.14) - Oct 1, 2023 No longer supported macOS High Sierra (10.13) - Oct 1, 2023 No longer supported *See Answer ID 75660 for an issue related to Acrobat Plugins on Mac OS with M1/2 chips *See Answer ID 75665 for Acrobat 64bit Plugins. Protected mode must be disabled. We recommend deploying any OS 12.x and higher Intel and M1/2 Macs with caution. Consider first creating a dual boot environment or Time Machine backup. Allow some time to ensure all software works well in your specific environment, before rolling out on a larger scale. Please also see the ColorFlow, Preps, VPS+, Pandora and PLA Release notes for supported client workstations and known limitations.	Microsoft Windows Pro 10 or 11 Microsoft Windows Enterprise 10 or 11 Microsoft Windows Server 2016 Microsoft Windows Server 2019 **Note: the following Windows OS are NOT supported:** Windows 10 IoT Windows 11 IoT Windows 11 IoT Enterprise

Processor speed	Intel Mac 2.5 GHz or faster	Intel Core 2 processor or faster

It is not economically possible for Kodak to individually test every processor model, subtype, or operating system, whether from Apple® or Windows®, Intel®, or AMD. We use current development hardware and software to build and test the Prinergy suite of software. We trust the millions of dollars of compatibility testing performed by the chip manufacturers and operating system vendors to ensure that Prinergy will perform correctly on all systems.

Notes:

- It is your responsibility to acquire and install the number of Adobe Acrobat licenses needed for client workstations. Install the Acrobat software on each Mac or Windows workstation before installing the Kodak plug-ins or the Prinergy Client, to ensure that the Kodak plug-ins for Adobe Acrobat software can be copied into the correct folder during the installation process. If you have installed Acrobat on a client computer but the Workshop installer does not detect it, Acrobat may not be properly installed. Reinstall Acrobat and then restart the installer.
- Your client computer must be connected to the Prinergy server, and you must be able to access the `WkspInstall` share folder on the server.
- On Mac OS client computers, you must know the Administrator account name and password.
- The proxy setting for Java should allow access to the Prinergy server, because Workshop is using the proxy settings when determining how to access the Prinergy server. If java proxy settings is set to **Use browser settings**, the browser proxy settings should allow access to the Prinergy server.