Supported servers and workstations

Prinergy servers and workstations must meet specific hardware and software requirements to be supported with this version of Prinergy.

Read the following topics closely and ensure that your system and any connected or integrated components meet or exceed these requirements prior to upgrading. If you have any questions, contact your local Response Center.

Supported servers

Prinergy Workflow 10.0 requires Microsoft Windows Server 2016, or Windows Server 2019 on one of the following Dell platforms:

Windows 2016 or Windows 2019

Generation 13/14/15 Premium and High- Performance Servers	Generation 13/14/15 Performance Plus Servers
 Dell PE T630/R730 Dell PE T640/R740 Dell PE T550/R550 	 Dell PE T330 Dell PE T340 Dell PE T350
Supported as primary server, EPM+, secondary server, and render station.	Supported as primary server, EPM+, secondary server, and render station.
Note, High-Performance servers have a faster CPU and SSD system disks.	

Virtual Environments:

Prinergy is supported on the following virtual platforms:

NOTE: AMD CPUs are NOT supported

VMWare Vsphere:	Notes
6.0	Prinergy is tested and will function on vSphere 6.0. However, VMWare has terminated support for this version as of March 12, 2020 . While Prinergy will continue function on this platform, Kodak HIGHLY recommends upgrading to a current vSphere release.
	Note: Prinergy 9.5 images cannot be deployed on vSphere ESXi 6.0.
6.5 and up	Supported. VMWare vSphere ESXi 6.5, 6.7,7.0 and 8.0 are recommended in order to continue to receive support from VMWare.

Hyper-V:	Notes
2016	Supported
2019	Supported
2022	Supported

Important: For VOE (Virtual Operating Environment), Kodak does not provide the license for Microsoft operating system. The licenses can be purchased through a Microsoft reseller of your choice.

Memory requirements

Prinergy primary servers and Hot Standby servers require a minimum of 12 GB RAM. Prinergy secondary servers and render stations require a minimum of 8 GB RAM.

Storage requirements

Prinergy Workflow 10.0 requires system drives with a minimum of 146 GB storage space (with at least 10 GB free space) on primary servers and system drives with a minimum of 73 GB storage space (with at least 10 GB free space) on secondary servers and render stations.

If upgrading from a version of Prinergy with Oracle 12.2 or earlier integrated, make sure that during the upgrade you have at least 3x the amount of disk space currently occupied by the database ($J:\Oracle$) available on the drive where the database is installed (default drive $J:\Oracle$).

Hot Standby (EPM) servers

Prinergy Workflow 10.0 supports Carbonite Double-Take software 8.2 / 8.4 under Windows 2016 and Windows 2019. Double-Take upgrades are performed by a Kodak engineer during the operating system upgrade.