

Switching over to the failover tertiary server

When the tertiary server fails, the **PrinergyJobs** replication job will be in an error state and have an activity type of **Failover condition met**. To regain access to the files on the tertiary server, a failover to the failover tertiary server must be initiated. When failed over, the server name and IP address of the regular tertiary server are added to the failover tertiary server causing it to assume the original tertiary server's identity.

To initiate a failover:

1. On the failover tertiary server, open Double-Take Console.
2. Select **Manage Jobs**.
3. Right-click the **PrinergyJobs** job, and select the **Failover, Cutover, or Recover...** option.
4. In the Failover and Cutover dialog box, select the **Failover to live data** option.
5. Select the **Apply data in the target queues before failover or cutover** option.
6. Click the **Failover** button.
7. Wait until the **PrinergyJobs** job activity changes to **Failed over**.

The failover tertiary server has now assumed the identity of the tertiary server. It should now be possible to access Prinergy job data again and continue working.