Requirements

Confirm that the workstation on which you are installing the Preps software meets these system requirements:

| Supported operating systems | macOS Monterey (12.0.1) Intel and M1 chips** macOS Big Sur (11.0) Intel and M1 chips macOS Catalina (10.15) Oct 1, 2023 - No Longer Supported macOS Mojave (10.14) Oct 1, 2023 - No Longer Supported macOS High Sierra (10.13) Oct 1, 2023 - No Longer Supported Microsoft Windows 10 Pro Windows 2016 Windows 2019 Note: Windows 10 IoT is not supported |
|-----------------------------|---|
| Memory | 4 GB of RAM (available minimum) |
| Hard disk space | 4 GB of available space |
| Screen resolution | 1280 x 960 (minimum) |
| Qualified Anti-Virus | McAfee |

Notes:

*Preps 9.0.0 in Prinergy 9 currently does not support Mac OS 11 (Big Sur). As of Preps 9.0.2, Mac OS 11 (Big Sur) is qualified.

**The M1 processor has been tested on OS 11 and 12.0.1 for Preps 9.0.3.

OS 12.1 has not been fully tested at this time.

We recommend deploying any OS 12 Intel and M1 Macs with caution. Consider first creating a dual boot environment or Time Machine backup.

Allow some time to ensure all software works well in your specific environment, before rolling out on a larger scale.

Please also see the Prinergy, ColorFlow, VPS+, Pandora and PLA Release notes for supported client workstations and known limitations.