

Licensing

Prinerger Evo is a customizable, expandable system that is controlled by licensing. Permanent features of your Prinerger Evo Workflow system are licensed by a single license key.

Prinerger Evo licensing requires:

- A unique system ID, which identifies the hardware on which you are installing the software.
This is automatically populated in the licensing dialog box.
- A license ID, which enables licensable features
- A license key

Licensing new Prinerger Evo Workflow installations

If this is your initial purchase of the Prinerger Evo Workflow system, the license ID and its matching license key will be pre-installed and shipped with the hardware server. You will receive an e-mail message containing your unique licence ID for your records.

Licensing upgrades on existing Prinerger Evo Workflow systems

To upgrade to version 9.0, you must follow the steps below to upgrade your license.

- Stop old Evo (8.x) and write down the License ID number (the "EVxxxxx" number, not the License Key)
- Remove License key from the old Evo License Manager Window
- Save Config (if needed)
- Enter the License ID number and click Retrieve Key button on the new server while installing Evo 9.0
- Restore Config (if needed)
- If you are a customer with a service contract that includes upgrade entitlements, you can upgrade your license from within the Prinerger Evo workflow installer. See the [license key retrieval procedure](#).
- If you do not have a service contract that includes upgrade entitlements, the upgrade to Prinerger Evo Workflow 9.0 from a version earlier than 9.0 is chargeable.
To purchase an upgrade to Prinerger Evo Workflow 9.0 or to upgrade to Prinerger Workflow, contact your local sales representative. Once the order is processed, you will receive an e-mail message with your new license ID, which you will need when you perform the [license key retrieval procedure](#).

Licensing additional features or JTPs

You can obtain temporary licenses for particular features to run them on a trial basis. You can also obtain temporary licenses for job ticket processors (JTPs) other than those included in the base license. After a predetermined date, the temporary license expires and the feature or JTP is disabled. If you want to permanently license a temporary feature or JTP, contact your service representative to obtain a new permanent license key that licenses the feature or JTP on your Prinerger Evo Workflow system.

New licensing technology in Evo 9.0

Note: The license key format has changed in Evo 9.0. Please Remove License Key in the old version of Evo Administrator prior to 'Save Configuration' and migrate to Evo 9. Retrieve License in Evo 9 will not work if you do not remove the key from old version. Please call Kodak Support to Release the key for you in License Key Server if you forgot to Remove the key in old version of Evo.

Prinergy Evo Workflow 8.1 and above introduced a new software-based type of licensing technology that does not require hardware dongles for verification. Instead, your Prinergy Evo server will contact the KODAK Product License and Activation System (PLAS) in the background on a regular basis to keep your system licenses up to date.

- [Automatic retrieval](#) and maintenance of your licenses requires an internet connection.
- If your primary server is not connected to the internet, you can follow the [offline license key retrieval procedure](#).

If the software is unable to reach PLAS for automatic license maintenance, it will begin notifying you two weeks before the license is set to expire. You must renew the license manually within that two-week period, or the license becomes invalid and the software will no longer work.

The new licensing technology requires a Partner Place user ID. If you do not already have a Partner Place ID, or you want to modify your Partner Place ID, use the **Create\Update Partner Place username** link and create or modify your Partner Place username.

You can also contact your local Customer Engagement Center for a license key.

Note: Resale or reuse of the original hardware (dongle) license constitutes a breach of the software license agreement. If you are upgrading from a dongle to a software-based license, you are responsible for returning your dongle to Kodak as soon as you confirm that the upgrade was successful. See Partner Place Answer ID [73216](#) for more information and a link to the dongle packing slip for return shipment.