Setting logon rights for the Prinergy Araxi and backup service accounts

When Prinergy is installed, the default user account for Prinergy services is named "Araxi". If you change or re-create this user account for Prinergy services, you must update the Araxi service, AraxiBackupManager service, and AraxiSystemBackup service so that they log on to Prinergy servers using the new user account.

- You must be logged on to the Prinergy system as an administrator.
- If you change one server, you must make the same change on all Windows operating system servers in the Prinergy system.

Note: Prinergy Configuration Backup uses the AraxiSystemBackup service. Prinergy Online Backup uses the AraxiBackupManager service.

1. On the Prinergy primary server, open the Services window: from the **Start** menu, select **Settings** > **Control Panel** > **Administrative Tools** > **Services**.
2. In the Services window, set the account that the Araxi service uses:
    a. In the right pane, right-click **Araxi** and select **Properties**.
    b. Click the **Log On** tab.
    c. Select **This account**, and type the name of the account that you want to use as the service account.
    If you are using a domain account, type the full account name, including the domain prefix—for example, `Prinergy\Araxi`, where `Prinergy` is the domain and `Araxi` is the account name.
    d. In the **Password** and **Confirm Password** boxes, type the password of the Araxi service user account, and click **OK**.
3. In the Services window, set the account that the Araxi backup service uses.
    a. In the right pane, if you use Prinergy Configuration Backup, right-click **AraxiSystemBackup**, and select **Properties**; if you use Prinergy Online Backup, right-click **AraxiBackupManager**, and select **Properties**.
    b. Click the **Log On** tab.
    c. Select **This account**, and type the name of the account that you want to use as the Araxi service account.
    If you are using a domain account, type the full account name, including the domain prefix—for example, `Prinergy\Araxi`, where `Prinergy` is the domain and `Araxi` is the account name.
    d. In the **Password** and **Confirm Password** boxes, type the password of the Araxi service user account, and click **OK**.