

Can't convert to gray when printing directly to the device

1. See [Creating a new single-process hot folder](#).
2. See [Creating an output process template](#).
3. In the **Output Type** list, select raster **EPS**.
4. In the **Render** section, **Color Model** area, select **DeviceGray**.
5. In the **Shades** area, select **256**.
6. In the **File Delivery** section, select **Send Processed Files to**.
7. In the **Device Path** box, click **Browse** to locate the refine to PDF hot folder.
8. From the **File** menu select **Save**.
9. Submit the refined PDF to the output PDF process template.
Prinergy Evo software will send its output to the refine to PDF hot folder. The refine to PDF hot folder will then produce a PDF from the DeviceGray EPS file. Use this newly refined PDF to send monochrome output directly to Print Console or CS Xpose.