

Overview

Using this guide, you can upgrade your Kodak Prinergy Workflow software from version 7.5 or later to version 9.5.

If you are running a version of Prinergy earlier than 7.5, you must first upgrade to version 7.5 before upgrading to version 9.5.

For more information about prerequisites, and what the upgrade installs, see the [Prinergy Workflow 9.5 Release Notes](#), also available on the Kodak services and support portal. If information differs between this document and the *Release Notes*, see the *Release Notes* for the most recent information.

If you need assistance before, during, or after the upgrade, contact a service representative in North America at +1.800.472.2727 or in Europe at +32.2.352.3090, or find your local support center on Partner Place at <https://partnerplace.kodak.com/>.

IMPORTANT NOTE:

If at any point during the upgrade, you see a pop-up message to “Retry” or “Cancel”, DO NOT Cancel. Leave the message up and contact your regional support organization.