Enabling client computers to use RBA

If client computers cannot access Rule Set Manager in Workshop, exclude the Prinergy primary server from proxy settings.

In some cases, Workshop users cannot open Rule Set Manager. This occurs primarily on Macintosh client computers, but it can also occur on Windows client computers that use a proxy server.

- For Mac client computers, perform the following steps on each client computer:
  1. Double-click **System Preferences**, double-click **Networks**, click **Configure**, and click the **Proxies** tab.
  2. In **Bypass proxy settings for these Hosts & Domains**, type the IP address of the Prinergy primary server, and click **Apply Now**.
     Do not use the server name. You must use the IP address.
  3. Restart the computer.

- For Windows client computers, go to the proxy server and add the IP address of the Prinergy primary server as an exception to the proxy list.