Hardware/Software Requirements and Installation Notes v2.0

Installation Notes

- There are two different installers for each workstation platform. Use the appropriate installer for the version of Creative Cloud you are running.
  - CC2017 Installer: use for Illustrator CC2017 and CC2018
  - CC2019 Installer: use for illustrator CC2019 and CC2020/CC2021
- To prevent the start-up message: ***"Error loading plugins. Prinergy_Nest.aip,"*** click the **Don't Show Again** checkbox in the Error Dialog to suppress the error message.

Updating your license for Version 2.0.

You may need to update your license for Version 2.0.

- If using **Standalone** licensing in **Online** Mode, go to the **Standalone License Manager**, click on the **Online** tab and press **Update**. You will then need to Quit and Relaunch Illustrator.
- If using **Standalone** licensing in **Offline** Mode, go to the **Standalone License Manager**, click on the **Offline** tab and press **Get Update**. Go to a computer with internet access, submit the resulting **.req* file to the license server, then use **Update** to apply the returned license key. For full details, go to the **Standalone Licensing** Help page.
- If using the **Local Service license manager**, you must go to the Local Service license manager admin page at http://localhost:8274 to update the License. For full details, go to **Local Service licensing manager Help page**.