

# Using Proofer Administrator to “Retrieve License” via the Internet

(Required for new installations or if you restored a backup containing an older license) This method uses an Internet connection to automatically retrieve the license from the Product Registration and License Activation System (PLAS) and activate it in the software.

## Requirements:

- Internet connection

As of Kodak Proofing Software 8.4, a new type of licensing technology that does not require hardware dongles for verification was introduced. Instead of validating your license against a USB dongle, your Kodak Proofing Software server will contact the KODAK Product License and Activation System (PLAS) in the background on a regular basis to keep your system licenses up to date. An internet connection is required for automatic maintenance of your licenses. If your server is not connected to the internet, you can follow the offline process that is described below.

When installing the Kodak Proofing Software, in the Add Licensing Key dialog box with your server's unique system ID, enter your license ID and Partner Place user ID. If your system has access to the internet and can reach PLAS, you can enter the requested information and click the **Retrieve License** button to retrieve your new license key from PLAS.

**Note:** Customers upgrading to version 8.5, the license ID is the dongle ID used prior to version 8.4. On the physical device: the dongle ID is printed on the dongle (for example, C12345).

- If you already have a Partner Place account, log on to Partner Place at <https://partnerplace.kodak.com/>. Navigate to **Service & Support > Product Registration and License Activation > View registered products** and select your site. A list of registered products will be shown, including the serial number for your Kodak Proofing Software system (in the form Cxxxxx).
- If you do not have a Partner Place account, but you have a support plan that entitles you to the Kodak Proofing Software upgrade, you can register on Partner Place at <https://partnerplace.kodak.com/>. Then log on to Partner Place at <https://partnerplace.kodak.com/>. Navigate to **Service & Support > Product Registration and License Activation > View registered products** and select your site. A list of registered products will be shown, including the serial number for your Kodak Proofing Software system (in the form Cxxxxx).

If your Kodak Proofing Software server cannot access PLAS or does not have access to the Internet, you will need to download a license file from a workstation or server that has Internet access. From the Add License Key dialog box, enter the license ID and Partner Place user ID, click **Save As** to select a location for the XML request file, and click **Save** to save the file.

Copy the XML file to another workstation that can access the PLAS server on the Internet. From that workstation connect to <https://ecentral.kodak.com/productregistration/FileUpload.aspx> and use the tools on that page to upload the XML file.

PLAS will generate a new XML file that you can use to license your Kodak Proofing Software server. Download and copy the new XML file to the Kodak Proofing Software server and submit that file to Kodak Proofing Software server by launching the Kodak Proofer Administrator, go to the **License** tab, click the **Get License** button, then click **Load License from a file**, click **Next**, then **Browse** to locate the license file.

Purchased licenses will be automatically renewed on a regular basis. If the Kodak Proofing Software server is unable to reach PLAS for extended periods of time, it will begin notifying the system administrator two weeks before the base license is set to expire. If your internet connection cannot be restored within two weeks, retrieve an updated license file to renew the base license using the manual method.