Supported operating systems and Web browsers

The following tables describe the operating systems and Web browsers that are supported by each product in the InSite family.

Mac Computers					
Operating System	**Web Browser***	**InSite Product**			
		Prepress Portal	**Creative Workflow**	**Matchprint Virtual****	**PressProof****
macOS Big Sur (11)	Safari	✓	✓	✓	✓
	Firefox	✓	✓		
	Chrome	✓	✓		
macOS Catalina (10.15)	Safari	✓	✓	✓	✓
	Firefox	✓	✓		
	Chrome	✓	✓		
macOS Mojave (10.14)	Safari	✓	✓	✓	✓
	Firefox	✓	✓		
	Chrome	✓	✓		
macOS High Sierra (10.13)	Safari	✓	✓	✓	✓
	Firefox	✓	✓		
	Chrome	✓	✓		

* Due to the strategy of extremely frequent major releases that all major browsers have adopted, Kodak does not test and qualify new versions of browsers ahead of their official releases. Kodak will continue to provide support for the mentioned browsers on a best-effort basis as issues are identified.

** The supported Matchprint Virtual version depends on what version of Prepress Portal and Creative Workflow you are using. You can use Matchprint Virtual 9.2 only with Prepress Portal 9.2 and Creative Workflow 9.2. You can use Matchprint Virtual 9.1 only with Prepress Portal 9.1 and Creative Workflow 9.1. You can use Matchprint Virtual 8.0 only with Prepress Portal 8.0.

*** PressProof is only associated with the Mac OS as it is a separate client-based application and does not use a browser.

Important: For more information about operating system and browser for the InSite clients, go to the Tips for configuring your operating system and browser for Kodak InSite clients answer on My Kodak Services at https://services.kodak.com/.

Important: Parental controls must be disabled on Mac computers.

Windows Computers			
Operating System	**Web Browser***	**InSite Product**	
		Prepress Portal	**Creative Workflow**
Windows 10	Edge**	✓	✓
	Firefox	✓	✓
	Chrome	✓	✓
Windows 8.1 (64-bit only)	Edge**	✓	✓
	Firefox	✓	✓
	Chrome	✓	✓

Note: Matchprint Virtual and PressProof are not supported on Windows computers.

* Due to the strategy of extremely frequent major releases that all major browsers have adopted, Kodak does not test and qualify new versions of browsers ahead of their official releases. Kodak will continue to provide support for the mentioned browsers on a best-effort basis as issues are identified.

** **Microsoft Edge:** New version of the Microsoft Edge based on Chromium must be manually downloaded and installed. Microsoft Edge 44 and earlier versions are no longer supported.

Smart Review Mobile Viewer			
Operating System	**Web Browser**	**InSite Product**	
		Prepress Portal	**Creative Workflow**
iOS	Safari		✓
Android	Chrome		✓

Unsupported Operating Systems and Web Browsers

The InSite software is not compatible with the following configurations:

- Windows 7 and earlier Windows operating systems
- Windows Server operating systems as a client system to operate InSite software web interface
- Internet Explorer 11 and earlier browsers on Windows systems
- Microsoft Edge 44 and earlier on Windows systems
- Mac OS 10.12 or earlier Mac operating systems
- Virtualization technology on a Mac computer (for example, Parallels Desktop or VMware Fusion)