

# Supported client workstations

Supported client operating systems are listed in the table below.

Hardware or software components	Mac computer	Windows computer
Additional software	Oracle Java 1.8  Acrobat DC	Java 1.8  Setup client also requires MS Silverlight 5.1.x. with IE9 or later  Acrobat DC
Free disk space	20 GB or more	20 GB or more
Memory	4 GB RAM or more	4 GB RAM or more
Monitor resolution	1280 x 1024 or higher	1280 x 1024 or higher
Network /protocol	100Base-T (minimum)  1000Base-T (optimum)	100Base-T (minimum)  1000Base-T (optimum)

Operating system	<p>macOS Monterey (12.0.1)*</p> <p>macOS Big Sur (11.0) Intel and M1 chips</p> <p>macOS Catalina (10.15) - <b>Oct 1, 2023 No longer supported</b></p> <p>macOS Mojave (10.14) - <b>Oct 1, 2023 No longer supported</b></p> <p>macOS High Sierra (10.13) - <b>Oct 1, 2023 No longer supported</b></p> <p><b>*We recommend deploying any OS 12 Intel and M1 Macs with caution.</b> Consider first creating a dual boot environment or Time Machine backup. Allow some time to ensure all software works well in your specific environment, before rolling out on a larger scale.</p> <p>The M1 processor has been tested on OS 11 and 12. <b>We have a report of a Workshop crash on Mac OS 12.0.1 and 12.1 Intel only, so support is limited at this time. This crash is not affecting all macOS 12 Intel clients we have tested.</b> The crash is not reproduced on M1 chips.</p> <p>Mac OS 12.1 has not been fully tested. Full testing is planned to be completed for Prinerger 9.5. While we have anecdotal reports that our software runs fine in 12.1, exercise extra caution when deploying 12.1 Macs.</p> <p>Note: The testing and results are applicable to Prinerger 9.0.2</p> <p>Please also see the ColorFlow, VPS+, Pandora and PLA Release notes for supported client workstations and known limitations.</p> <p>Preps 9.0.0 is not supported on macOS Big Sur as of Prinerger 9.0.0. Preps 9.0.2 and higher supports Big Sur. Check the Preps Release notes for up to date supported workstations.</p>	<p>Microsoft Windows 10 Pro</p> <p>Microsoft Windows Server 2016</p> <p>Microsoft Windows Server 2019</p> <p><b>Note:</b> Windows 10 IoT is not supported</p>
Processor speed	Intel Mac 2.5 GHz or faster	Intel Core 2 processor or faster

#### Notes:

- It is your responsibility to acquire and install the number of Adobe Acrobat licenses needed for client workstations. Install the Acrobat software on each Mac or Windows workstation before installing the Kodak plug-ins or the Prinerger Client, to ensure that the Kodak plug-ins for Adobe Acrobat software can be copied into the correct folder during the installation process. If you have installed Acrobat on a client computer but the Workshop installer does not detect it, Acrobat may not be properly installed. Reinstall Acrobat and then restart the installer.
- Your client computer must be connected to the Prinerger server, and you must be able to access the `wkspInstall` share folder on the server.
- On Mac OS client computers, you must know the Administrator account name and password.
- The proxy setting for Java should allow access to the Prinerger server, because Workshop is using the proxy settings when determining how to access the Prinerger server. If java proxy settings is set to **Use browser settings**, the browser proxy settings should allow access to the Prinerger server.

- The Workshop installer alias located within the MacOSX located in the Wkspinstll share does not run under macOS Mojave (10.14). To do a new install of Workshop on macOS Mojave, you must launch the Workshop installer directly. This limitation does not affect upgrade installs of Workshop on macOS Mojave.
1. Connect to the WkspInstall share on the server.
  2. Within the share navigate to: MacOSX:Disk1:InstData
  3. Double-click the WorkshopInstaller application to begin the installation.