Activity 18: Create a Prinergy Evo error report

Who should complete this activity

- System administrators

Recommended reading

Find and read this section from the Kodak Prinergy Evo Workflow Administrator guide: *Creating Prinergy Evo error reporter*

Find and read this section from the Kodak Prinergy Evo Workflow Client user guide: *Reporting errors*

Time required to complete this activity

15-20 minutes

What you'll learn

- How to create error reports for a specific process

What you'll need

For this practice activity, you must have a:

- Prinergy Evo server computer running
- The `Activity 18.pdf` file from the **Activity 18** folder.

What you'll do

- Describe the escalation path you will follow for getting help with Prinergy Evo problems
- Use Prinergy Administrator and online resources to find troubleshooting information on how to generate a Prinergy Evo error report and how to upload it to Kodak.
- Create Prinergy Evo system logs