

Using Proofer Administrator to “Get License” via the Internet

(Required for new installations or if you restored a backup containing an older license) This method uses an Internet connection to automatically retrieve the license from the Product Registration and License Activation System (PLAS) and activate it in the software.

Requirements:

- Internet connection
- Product dongle plugged into a USB port
- Product dongle and entitlement information registered in PLAS

Notes:

- The Get License method is available only for fully released software (*not* Beta). For registered Beta-test customers, the Kodak Beta site representative provides the required software, license, and documentation. The license must be added manually.
- For information about adding a license manually, see portal answer 68646.

1. In Proofer Administrator, click the **Controller** icon, and click the **License**
2. Click **Get License**.
3. In the Product Registration / License Retrieval dialog box, select **Retrieve existing license**, and click **Next**.

Note: If that option is not available, you will need to use a manual method. See the applicable topic.

1. Wait for a connection to be established with PLAS.

The dongle ID and license request are automatically sent to PLAS.

1. Wait while a message displays the progress and then informs you whether the license was successfully retrieved.

In this situation:	Retrieval will be:	Description
The new upgrade or replacement license for this software version and dongle ID had already been generated.	Successful	PLAS sends and adds the license key to the proofing software and then restarts the controller software to activate the license and make the features available.
Only the upgrade entitlement was already registered in PLAS.	Successful	PLAS generates a new license key, adds it in the software, and restarts the controller software to activate the license and make the features available.

PLAS cannot find entitlement information and can therefore not generate a license.	Unsuccessful	If no license is available, the software can be used in demo mode only. (You can try using Get License again after entitlement is added in PLAS.)
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1. When a message indicates that the Controller software successfully restarted, click **OK**.
2. After the restart, check the **License** tab to confirm the licensed upgrade features.
 - If license retrieval was successful, you can select the license key and review its list of features. This task is now complete.
 - If a license could not be retrieved, an alert symbol appears beside the **Get License** button, and no features are listed—contact a service representative for assistance in registering the entitlement in PLAS, and then either repeat the above procedure to automatically load the new license or use a manual method.

Parent topic: [License](#)