

Device Track

Device Track enables you to monitor the progress of jobs that were sent to production on digital devices or CTP devices that are connected to the Prinergy server via JDF bi-directional connectivity or legacy JDF connectivity.

Device Track displays the status of the selected device. The data displayed in Device Track reflects the device controller data, and not Prinergy's data.


Device Track does not display the history of documents that no longer reside on a connected device.

Note: In the case of a DFE connected to numerous digital presses, Device Track displays only jobs that were already assigned to a press.

Note: Device Track supports only CTP devices with TIFF Direct connectivity to Prinergy. For details, see the *Configuring plating devices using TIFF Direct connectivity* topic in the *Prinergy* (8.2 or later) *System Administration Guide*.

The Device Track window lets you easily see which of your jobs are in process, which are on hold, which have failed or were aborted, and which completed processing successfully. If the job was submitted from your Prinergy server, you can also perform actions depending on the queue the job is in. In the **In Process** queue, you can abort the job submission and in the other queues you can move the job from one device to another, resubmit it or remove it from the queue.

Jobs from other servers or jobs that are running on the device but were not submitted from your Prinergy servers are displayed in gray. You can monitor their progress but you cannot perform any actions on them.

You add or remove digital devices in Setup (see [Setting up a digital device \(press\)](#)) and in Administrator (via the **Managed Connections** menu). If you add or remove digital devices in Administrator, the list of connected devices in Device Track is updated automatically but the list in Setup does not. To update the list of connected devices in Setup, click  **Refresh Digital Device List** in **Setup > Equipment > Digital Device**.

You add or remove CTP devices in Administrator (via the **Managed Connections** menu).

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