

Supported operating systems and Web browsers

The following tables describe the operating systems and Web browsers that are supported by each product in the InSite family.

Mac Computers					
Operating System	Web Browser	InSite Product			
		Prepress Portal	Creative Workflow	**Matchprint Virtual	***PressProof
macOS High Sierra (10.13)	Safari	✓	✓	✓	✓
	Firefox*	✓	✓		
	Chrome	✓	✓		
macOS Sierra (10.12)	Safari	✓	✓	✓	✓
	Firefox*	✓	✓		
	Chrome	✓	✓		
OS X El Capitan (10.11)	Safari	✓	✓	✓	✓
	Firefox*	✓	✓		
	Chrome	✓	✓		
OS X Yosemite (10.10)	Safari		✓	✓	
	Firefox*		✓		
	Chrome		✓		
OS X Mavericks (10.9)	Safari		✓	✓	
	Firefox*		✓		
	Chrome		✓		
OS X Mt Lion (10.8)	Safari		✓	✓	

Firefox*		✓	
Chrome		✓	

* **Mozilla Firefox:** Due to the strategy of extremely frequent major releases that Mozilla has adopted for Firefox, Kodak is no longer able to test and qualify new versions of Firefox ahead of their official release. Kodak will continue to provide support for these versions of Firefox on a best-effort basis as issues are identified.

** The supported Matchprint Virtual version depends on what version of Prepress Portal and Creative Workflow you are using. You can use Matchprint Virtual 8.0 only with Prepress Portal 8.0, and Matchprint Virtual 9.0 only with Prepress Portal 9.0. For Creative Workflow, Matchprint Virtual 7.0 is the only supported version.

*** PressProof is only associated with the Mac OS as it is a separate client-based application and does not use a browser.

Important: For more information about operating system and browser for the InSite clients, go to the Tips for configuring your operating system and browser for Kodak InSite clients answer on My Kodak Services at <https://services.kodak.com/>.

Important: Parental controls must be disabled on Mac computers.

Windows Computers			
Operating System	Web Browser	InSite Product	
		Prepress Portal	Creative Workflow
Windows 10	Edge	✓	✓
	Internet Explorer 11	✓	✓
	Firefox*	✓	✓
	Chrome	✓	✓
Windows 8.1 (64-bit only)	Internet Explorer 11	✓	✓
	Firefox*	✓	✓
	Chrome	✓	✓
Windows 7 (32-bit or 64 bit)	Internet Explorer 11	✓	✓
	Firefox*	✓	✓

	Chrome	✓	✓
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Note: Matchprint Virtual and PressProof are not supported on Windows computers.

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Unsupported Operating Systems and Web Browsers

The InSite software is not compatible with the following configurations:

- Windows Vista and earlier Windows operating systems
- Windows Server operating systems (2003, 2008, 2012, and 2016) as a client system to operate InSite software web interface
- Internet Explorer 10 and earlier browsers on Windows systems
- Mac OS 10.7 or earlier Mac operating systems
- Virtualization technology on a Mac computer (for example, Parallels Desktop or VMware Fusion)
- Kodak InSite Desktop (KID) is no longer available on Creative Workflow 7.0