

Updating Prinergy software

When an update is available for your Prinergy software, download it from the Partner Place portal and install it.

1. Log on to Partner Place at <https://partnerplace.kodak.com/>, select **Self-Support > Downloads**, select **Prinergy**, and click **OK**.
Note: Visit the Partner Place portal regularly for Prinergy downloads and documentation. If you are not yet a registered user of the Partner Place portal, you can register online at <https://partnerplace.kodak.com/>.
2. On the Downloads page, locate the update that applies to the software version that is installed on the server you want to update.
3. Click the download file (usually `Prinergy_<Version>.zip`) and save it to the `Temp` folder on the Prinergy primary server. If there are multiple download files for the update, save them all to the same folder.
4. Extract the installer from the ZIP file.
5. Copy the download files to the `Temp` folder on each secondary server and render station that you want to update.
Note: You must update Prinergy on the primary server before updating the secondary servers and render stations.
6. Stop Prinergy on the primary server.
7. Stop Prinergy on all the secondary servers and render stations.
8. In the `Temp` folder on the primary server, double-click the installer.
9. In the installer, follow the prompts.
When the installation is complete, a Success screen appears.
10. Click **Exit**.
11. Repeat Steps 7 to 9 on each secondary server and render station that you want to update.
12. After all the servers are successfully updated, start Prinergy on the primary server.
13. Start Prinergy on the secondary servers and render stations.
14. On each client computer, start the Prinergy Workshop client software. In the Login dialog box, type the name of the primary server and click **Login**. If the Synchronize Workshop message appears, click **Yes**.
Note: Some updates do not affect Workshop, so the Synchronize Workshop message may not appear.