

Installing Prinergy Cloud Agent

Prerequisites:

You should receive an installation key and the location of the Cloud Agent installer from your Kodak service representative.

Download and install the Prinergy Cloud update on his Prinergy server on premise (Can be downloaded from https://services.kodak.com/app/answers/detail/a_id/72886, see the *Installing the Prinergy Cloud Archiving update*).

Technical requirements

- Prinergy Workflow 7.5.1 (Analytics, Cloud Archive, and DR Backup only), 8.1.2, 8.2.0, 8.2.1, 8.3.0
- Internet connection:
 - Min: 50/50 Mbs
 - Recommended: 100/100 Mbs

For more information about the services and supported Prinergy Workflow versions, see [Services and supported Prinergy Workflow versions](#).

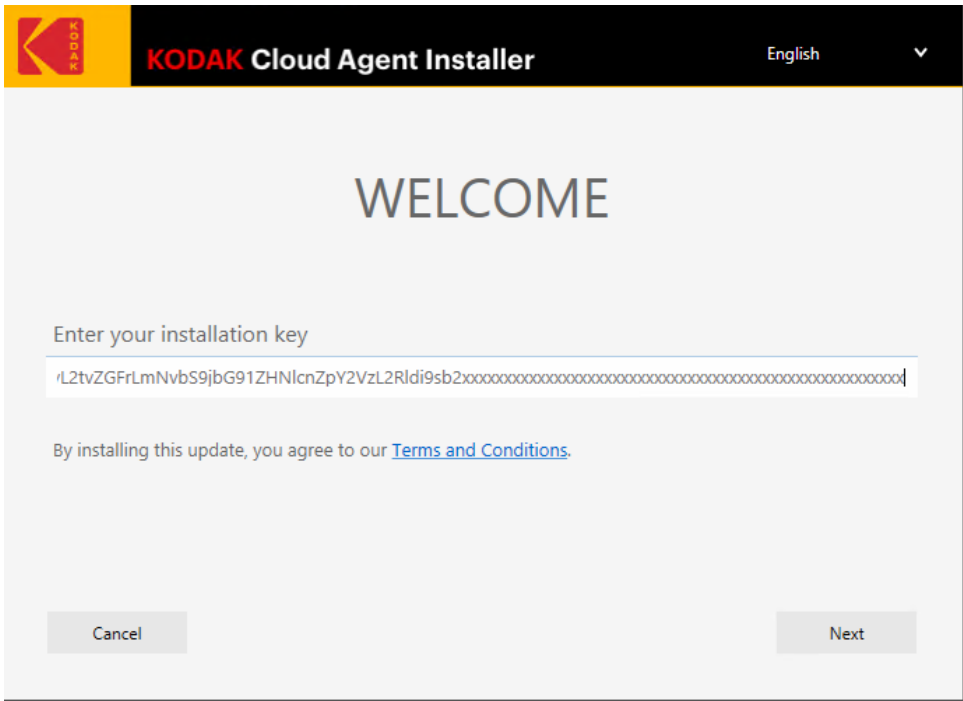
Installing the Prinergy Cloud Services update on the customer site

Note: This procedure should be performed by the customer user on the Prinergy server on site. The rest of the procedures are performed by Kodak support personnel.

Note: When you run the Prinergy Cloud Agent update installer on the Prinergy server, the update will replace some of the files on the Prinergy server.

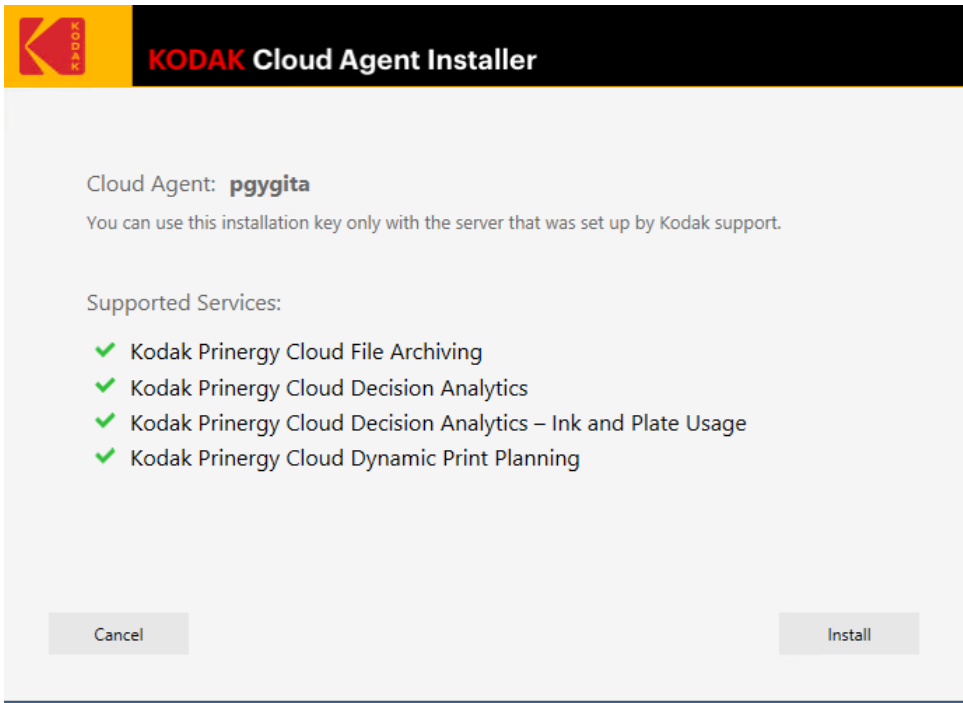
Fresh installation on a primary server (First time installation of Kodak Cloud Services)

1. In Prinergy Administrator, stop the Prinergy server if it is running.
2. Close the Prinergy Administrator software.
3. From the downloaded Prinergy Cloud update Zip file, open the CloudAgentSetup folder, and run the latest CloudAgentInstaller_X.XBLD<xxx>.exe file (Where _X.XBLD<xxx> refers to the version number "X.X", for example 1.3, and xxx refers to the build number, for example 574: CloudServicesSetup_1.3BLD574.exe).
4. In the Welcome page that appears, enter the installation key that you received in the mail.

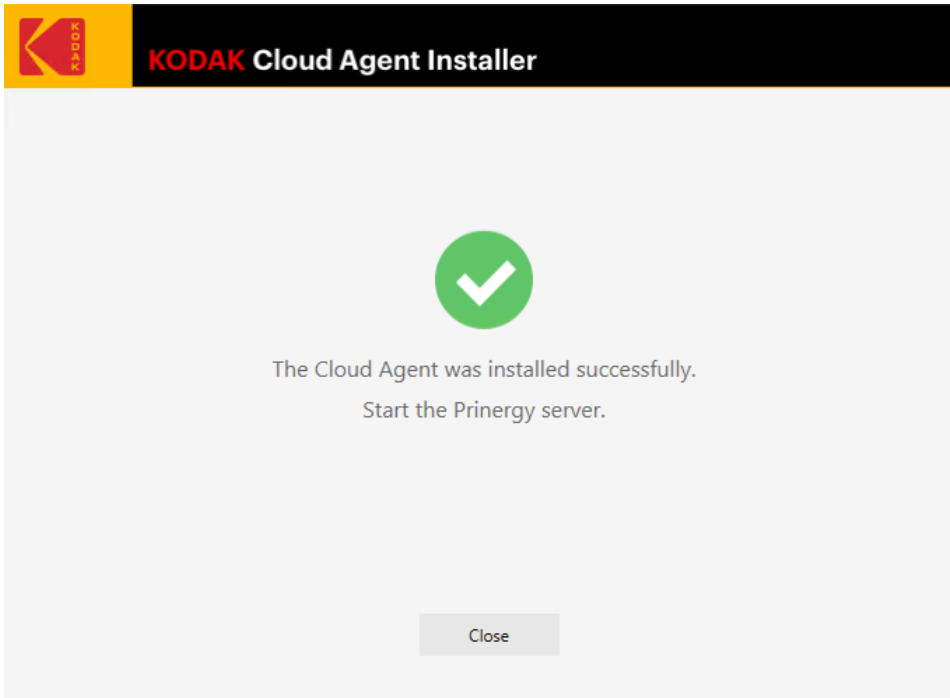


Note: If prompted for the Admin password, enter it now.

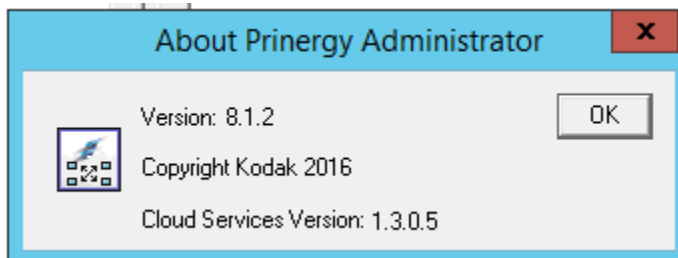
- 5. Click **Next**.
- 6. The cloud Agent installer displays your supported services.



- 7. Click **Install**.
- When the installation process is complete, The following message is displayed:



8. In Prinerger Administrator, start the Prinerger server.
9. To verify that the Prinerger Cloud Archiving update is installed:
 - a. On the Prinerger server, start the Prinerger Administrator software.
 - b. From the **Help** menu, select **About**.
 - c. Make sure that **Cloud Services Version :1.<x>.<x>** appears. If this text string does not appear, the Prinerger Cloud update is not installed. For more information, see the *Updating Prinerger Cloud Service on the customer site* section.



Note: The build number 1.<x>.<xxx> in the image should match the build number in the setup exe name.

Installing the Prinerger Cloud update on a secondary server

Note: This procedure should be performed by the customer user on the Prinerger server on site, if the Archive/Purge JTPs are running on a secondary server. The rest of the procedures are performed by Kodak service representatives.

Note: In Prinerger Workflow 8.1.1 and later, you do not need to install the Cloud Agent on the secondary server. In version of Prinerger Workflow that are earlier than 8.1.1, you need to install the Cloud Agent on the secondary server in order to replace the JTPs.

1. In Prinerger Administrator, stop the Prinerger server if it is running.
2. Close Prinerger Administrator.
3. From the downloaded Prinerger Cloud update Zip file, open the CloudAgentSetup folder, and run the latest CloudAgentInstaller_X.XBLD<xxx>.exe file.

4. Follow the wizard instructions.
5. Repeat this procedure on every secondary server that runs the Archive/Purge JTPs.
6. In Prinerger Administrator, start the Prinerger server.
7. If the secondary server is also the EPM server or a Hot Standby failover server, then the Kodak Cloud Agent service must be stopped and disabled.