

Supported client workstations

Supported client operating systems are listed in the table below.

Hardware or software components	Mac computer	Windows computer
Operating system	Mac OS X 10.10, 10.11, and macOS Sierra (10.12)	Microsoft Windows 7 Pro Microsoft Windows 8.1 Pro Microsoft Windows 10 Pro Microsoft Windows Server 2008 x64 R2 Microsoft Windows Server 2012 R2 Note: Windows 10 IoT is not supported
Additional software	Oracle Java 1.8 Setup client also requires MS Silverlight 5.1.x. with Apple Safari 6.0 or later Acrobat XI or DC	Java 1.8 Windows 8.1 requires .NET 3.5. Setup client also requires MS Silverlight 5.1.x. with IE9 or later Acrobat XI or DC
Processor speed	Intel Mac 2.5 GHz or faster	Intel Core 2 processor or faster
Memory	4 GB RAM or more	4 GB RAM or more
Free disk space	20 GB or more	20 GB or more
Network/protocol	100Base-T (minimum) 1000Base-T (optimum)	100Base-T (minimum) 1000Base-T (optimum)
Monitor resolution	1280 x 1024 or higher	1280 x 1024 or higher

Notes:

- It is your responsibility to acquire and install the number of Adobe Acrobat licenses needed for client workstations. Install the Acrobat software on each Mac or Windows workstation before installing the Kodak plug-ins or the Prinergy Client, to ensure that the Kodak plug-ins for Adobe Acrobat software can be copied into the correct folder during the installation process. If you have installed Acrobat on a client computer but the Workshop installer does not detect it, Acrobat may not be properly installed. Reinstall Acrobat and then restart the installer.
- On Windows 8.1, .NET 3.5 must be installed manually for Workshop and Digital Direct/Digital Submit. In order to successfully install the Prinergy Workflow Workshop client user interface on Windows 8.1 workstations, .NET 3.5 must be manually installed before running the Workshop client installer. Not installing .NET 3.5 may also prevent from Digital Direct and Digital Submit from starting.

- Your client computer must be connected to the Prinergy server, and you must be able to access the `wkspInstall` share folder on the server.
- On Mac OS client computers, you must know the Administrator account name and password.
- The proxy setting for Java should allow access to the Prinergy server, because Workshop is using the proxy settings when determining how to access the Prinergy server. If java proxy settings is set to **Use browser settings**, the browser proxy settings should allow access to the Prinergy server.