

General limitations

Migration to Oracle 12 for large databases for Prinergy Workflow Systems running version 7.0 or earlier

Some large Prinergy Oracle databases have attributes that prevent them from migrating properly when upgrading from Prinergy versions that integrate previous versions of Oracle to Prinergy 7.5 or 8.0 with Oracle 12. The failure of the database to migrate can lead to loss of data and a system that must be recovered before it can be used. If your database is larger than 200 GB, we recommend you contact your Kodak service representatives to schedule a migration test for your database prior to performing the upgrade, to determine whether you may be exposed to a migration problem.

Note: The database migration test is a special service related specifically to Prinergy 8.0 upgrades from versions earlier than 7.5.

Security problem prevents starting Workshop on Mac OS X 10.8 and later

To enable activation of Workshop, perform the following steps: [PRINERGY-34821]

1. Open **System Preferences**.
2. Click **Security and Privacy**.
3. Click the **General** tab.
4. Click the lock icon located in the lower-left corner of the Security & Privacy window.
5. Enter your administrator credentials to enable making changes to the settings.
6. Under **Allow apps downloaded from**, select **Anywhere**.
7. Close **System Preferences**.

Windows Server 2008 R2 x64 operating system

The following limitations have been identified for running Prinergy using the Windows Server 2008 R2 x64 operating system:

- Not all legacy Kodak computer-to-plate (CTP) devices have controlled release software that is compatible with Windows 2008 R2. Contact your Kodak representative to confirm if your CTP device has a Windows-Server-2008-compatible controlled release software available.
- Services for Apple Macintosh does not work with Windows Server 2008. You must use SMB with named forks, or Group Logic ExtremeZ-IP instead.

Network File System connectivity

Prinergy does not support The Open Group UNIX NFS (Open Group UNIX Network File System). You can access UNIX servers using an SMB/CIFS protocol installed on the server (such as SAMBA).

Fonts with spaces in their names may be rendered incorrectly

Due to a limitation in Java 1.8, fonts with spaces in their names may be rendered without smoothing within the Workshop user interface. [PRINERGY-38495]

Integration with ColorFlow

The following limitations have been identified for using the ColorFlow software with Prinergy:

- Pages added to a ColorFlow-enabled job using Prinergy's Bypass Refine will have undefined Color Setup. This is expected behavior. Refining with ColorConvert enabled is recommended with ColorFlow integration.
- If you attempt to output a file with a different snapshot number from the number you defined in the refine process template, an error message appears.

ColorConvert

The following ColorConvert problems have been identified:

- Color matching certain files with transparent objects can result in significant changes in appearance. The problem is file specific and is dependent on the transparency blending modes applied, the object's color and the DeviceLink or ICC profile used to colorconvert the objects. The problem occurs because each graphic and image object used in the transparency group is color-converted separately. Blending of the objects in the destination color space changes the appearance.
Recommendation: Flatten the PDF files. If your PDF files contain RGB data, it is highly recommended to Color-Convert this data prior to flattening. Refer to Answer ID 72326 for best practices and setting up a 2-Step refine.
Note: Contone proofing cannot be used to predict this issue when colormatching is performed on final output.
- ColorMatch vector overprint handling of certain files with transparency groups that also use overprint management can generate unexpected results. The new objects generated by the ColorMatcher vector overprint handling process end up ruining the appearance. Contone proofing with raster overprint handling cannot be used to predict the problem with vector overprint handling used on final output. See the Prinergy help for detailed descriptions about the processing differences between raster and vector overprint handling.
Recommendation: Flatten the PDF files. If your PDF files contain RGB data, it is highly recommended to Color-Convert this data prior to flattening. Refer to Answer ID 72326 for best practices and setting up a 2-Step refine.
- RGB Transparency Blend Color Space is not supported. Blend spaces should only be defined as DeviceCMYK.
Recommendation: Change the blend space in the input file or set up a Preflight+ profile to detect and /or fix the condition.

Preflight+

- Preflight+ is currently not supported in Insite software.
- callas process plans and profiles that create layers or contain unlicensed DeviceLinks are not supported.
- Kodak does not support or provide a license of callas pdfToolbox software. However, a copy of pdfToolbox (Preflight+ Profile Manager) is provided and licensed solely for the purpose of editing and creating preflight profiles that are to be used within Prinergy. Modification of the license as well as changing or upgrading the version of callas pdfToolbox that is provided with Prinergy is not recommended and not supported by Kodak. Kodak does not provide assistance or support for editing or creating new callas profiles. For information and support with the creation and editing of profiles, go to <http://www.callassoftware.com/en/support/documentation>.
Note: Kodak does support issues related to the integration of callas preflight within Prinergy Workshop.
- Report Page links are supported only when you copy the full report.
- callas fix-ups are "use at own risk". Exercise extra caution and check your proofs closely when applying fix-ups.
- callas Profiles and Prinergy support different variations of the Chinese character set.
 - Simplified = ZH_CN (callas) = PRC
 - Simplified = ZH_Hans (Prinergy) = South East Asia and Singapore
- Higher disk space demands—each PDF report contains a copy of the original Input PDF file.
- To avoid Preflight+ becoming a bottleneck in the Refine process, it is advised to purchase the same amount of Preflight+ JTPs as Refine JTPs.

Adobe PDF Print Engine

The Adobe PDF Print Engine (APPE) RIP cannot process PDF files containing embedded PostScript objects, including pages that were processed with PostScript bypass or with the OPI bypass features of Prinergy.

The APPE RIP is the preferred RIP for Prinergy.

Observe the following precautions:

- Proofs and plates: In plating jobs with the APPE RIP, be careful with plates that were proofed with the previous APPE RIP. Because the RIPs are different, there is a slight chance of an interpretation difference between proof and plate. Ideally, jobs should be plated with the same version of Prinergy that was used to generate the proofs.
Note: To avoid this situation you should coordinate hub and spoke configurations when upgrading Prinergy.
- Reprints: For reprints of jobs that were printed previously using an older RIP, it is recommended that you rerun proofs using the new RIP to ensure there are no unforeseen differences between the original press run and the reprint.

Screen Angle defined in User Library Spot Color Definition no longer respected on output

Workaround: Manually set the spot screen angle in the output process template [PRINERGY-40790]

Maxtone CX, Maxtone FX, and Maxtone SX RIP

Kodak Maxtone CX, Maxtone FX, and Maxtone SX screens are available for APPE RIP only. They are not available for use with CPSI RIP.

Register of a versioned page fails after the page has been opened in Acrobat on a Mac

If you open an LPV page in Acrobat and then re-generate it, the Register step will fail with an access violation message. This only happens when dealing with Windows 2008 servers and if the PDF has been opened on a Mac. [PRINERGY-29349]

Workaround: Unmount the Mac share.

Additional Register JTPs configured to run on a secondary server are incorrectly homed on the primary server after restart

[Prinergy-34180]

SMB3 is currently not supported for Prinergy Workflow 7.5 on Windows 2012

Enabling SMB3 on Windows 2012 with Prinergy Workflow 7.5 will result in problems with client connectivity, including interoperability with Preps clients and the Prinergy Workflow server. [PRINERGY-38780]

RBA

Rules cannot be imported into the Prinergy server via the Import function of the Rule Set Manager on Mac OS X workstations.

Workaround: Perform the import process in Rule Set Manager on a Windows workstation or on the Prinergy server itself.

Prinergy Signature Select Limitations

Prinergy Signature Selection works in Preps 5 mode. Therefore, there are a number of limitations related to working with Preps 6 or later.

[Editing impositions](#)

- It is not possible to edit come-and-go, cut-and-stack, and multibinding style jobs with Signature Selection. If you try to edit an imposition that uses any of these styles, the **Use Prinermy Signature Selection** option will not be available in the Edit Imposition dialog box. Instead, you will be able to select **Use External Imposition Application** to start Preps.
- If you create a come-and-go or cut-and-stack imposition using Signature Selection, and then edit the imposition using Preps 6 or later, a warning message appears, indicating that the job was produced in an earlier version of Preps. You can ignore this message.

Importing Impositions

- Signature Selection does not support import of Preps 6 jobs with come-and-go or cut-and-stack binding styles. When creating a new imposition, if you select **Use existing Preps job** and select a Preps 6 job with a come-and-go or cut-and-stack binding style, an error message appears. You have the choice of selecting a different job file or using external imposition software to create the imposition.

Creating Impositions

- When you create a new imposition, the come-and-go or cut-and-stack binding styles are available in Preps 5 mode only.
- Preps 5 and 6 differ in the way that they display cut-and-stack and come-and-go jobs. In Preps 6, cut-and-stack jobs are shown as multiple webs, and come-and-go jobs are shown as multiple sections. In Prinermy Workshop, such jobs are displayed in the Preps 6 format, while in Signature Selection, they are displayed in the Preps 5 format. This is just a difference in display. The page assignment is correct and the imposition will print correctly.

Auto Select in Prinermy Signature Selection

The use of Auto Select in Prinermy Signature Selection may produce different results from the use of Auto Select in Preps. Check that Auto Select produces the expected results.

If required, you can use **Move Up** or **Move Down** to adjust the signature order, or use **Add** or **Delete** to get the right signature.

To prevent the problem, edit the `PrepsPrinermy.cfg` and the `PrepsPrinermy.cfg.template` files to include the line:

```
AUTOSELECT_MINIMUM_PAGES:1.
```