

Supported client workstations

Supported client operating systems are listed in the table below.

Hardware or software components	Mac computer	Windows computer
Operating system	Mac OS X 10.8, 10.9, 10.10, 10.11, and macOS Sierra (10.12) Note: For information on running Prinergy Workshop on macOS Sierra, refer to answer 72965 in Partner Place.	Microsoft Windows 7 Pro Microsoft Windows 8.1 Pro Microsoft Windows 10 Pro Microsoft Windows Server 2008 x64 R2 Microsoft Windows Server 2012 R2
Additional software	Oracle Java 1.8 Setup client also requires MS Silverlight 5.1.x. with Apple Safari 6.0 or later	Java 1.8 Windows 8.1 requires .NET 3.5. Setup client also requires MS Silverlight 5.1.x. with IE9 or later
Processor speed	Intel Mac 2.5 GHz or faster	Intel Core 2 processor or faster
Memory	4 GB RAM or more	4 GB RAM or more
Free disk space	20 GB or more	20 GB or more
Network /protocol	100Base-T (minimum) 1000Base-T (optimum)	100Base-T (minimum) 1000Base-T (optimum)
Monitor resolution	1280 x 1024 or higher	1280 x 1024 or higher

Notes:

- It is your responsibility to acquire and install the number of Adobe Acrobat licenses needed for client workstations. Install the Acrobat software on each Mac or Windows workstation before installing the Kodak plug-ins or the Prinergy Client, to ensure that the Kodak plug-ins for Adobe Acrobat software can be copied into the correct folder during the installation process.

- On Windows 8.1, .NET 3.5 must be installed manually for Workshop and Digital Direct/Digital Submit. In order to successfully install the Prinerger Workflow Workshop client user interface on Windows 8.1 workstations, .NET 3.5 must be manually installed before running the Workshop client installer. Not installing .NET 3.5 may also prevent from Digital Direct and Digital Submit from starting.