

Status tab

Use the **Status** tab in the Administration Client window to monitor, restart, and test the communication status between the configured connectors. You can also regularly compare the Business Link software version that is displayed here with the most current update that is available on the Partner Place portal. You can:

- Check whether the Business Link server and the connectors to the Prinerger server and the MIS server are running.
- Start or stop the software components in a Business Link system.
- Test the connection between software components in the system.
- Find information about software components for troubleshooting purposes, which can include the software version that each server is running, the vendor of the software, and each server's host name or IP address.

Status indicators

A connector's state is indicated by colored triangles (green or red) and **External Server State** messages (Running or Stopped). Each combination of a triangle and external server state indicates a different status condition.

This green triangle indicates that the Prinerger server was found at its specified network location. "Running" indicates that Prinerger is responding to messages from Business Link.



Triangle color	Server state	Description
Green	Running	Business Link found this connector on the network and can exchange data with it.
Green	Stopped	Business Link found this connector on the network, but the external system is not responding. Although the Business Link server is capable of data exchange, no data is being exchanged with this connector. Note: If one connector—for example, the MIS—is Running while the other connector—for example, Prinerger—is Stopped, any information that the Running server sends is retained. When the Stopped connector's status changes back to Running, the stored information is forwarded to that server.
Red	Running	Although the last known status of this connector is Running, Business Link can no longer find it on the network and cannot exchange data with it, perhaps due to network problems.
Red	Stopped	Neither the Business Link server nor this server can communicate.